

TERMS AND CONDITIONS

These Terms and Conditions shall enter into force on 10.03.2022.

All previous Terms and Conditions are void.

Introduction

Welcome to SA Sports. We want you to enjoy the time you spend here. As this is an online gambling and betting site, there are several laws and regulations that govern our activities. These rules are explained as clearly as possible in these Terms and Conditions ("the Rules").

By using and/or visiting any section of the "www.betesporte.com" site (including, but not limited to subdomains, source code and or APIs of the Site, whether visible or not) or any other sites or applications of which we own or operate and/or register on the Site, you agree to be bound by these Terms and Conditions; our Privacy Policy; our Cookie Policy and the Rules applicable to our games or gambling products (including but not limited to e-sports, casino, poker, virtual and special), and we will assume that you have accepted and understood all of the Terms.

Please read these Terms carefully as they establish a binding legal agreement between our customer (the "Customer") and us. By opening an account (the "Account") and using the Service, you agree to commit to these Terms as well as any updates that may be posted from time to time. If you do not accept these Terms and Conditions, do not use, visit or access any part of the Site.

If you have any questions, please contact us through the means of contact.

The Service, including transaction and payment services, is provided and operated by SA Sports Group America N.V., a limited liability company registered in Curacao, under number 10692, based at Abraham de Veestraat 9, P.O.BOX 3421, Curaçao.

SA Sports will communicate with clients only by the email provided when opening their account and for account validation and general doubts., via the following email: contato@betesporte.com .The client can also contact us through CHAT.

General terms

We reserve the right to change the Terms and Conditions (including any document mentioned and bound below) from time to time, for a variety of reasons (including to comply with applicable laws and regulations and regulatory requirements).

All changes will be posted on the Site. The most updated version can be found on the Site. When a material change is made on the Terms and Conditions, you will be asked to accept the new Terms and Conditions before proceeding. Once accepted, the new Terms and Conditions will take effect. In the event that you do not wish to use our services because of any possible change, you can withdraw all your available balance and close your account. Your continuation on using the Services indicates that you have irrevocably accepted such changes.

If at any time you have questions about how to place bets or use the Service in any other way, please read these Terms again and/or contact our assistance (Client Service Department) by mail: contato@betesporte.com or online service available on the Site.

1. Your obligations

1.1. Whenever you use the Service, Client confirms that:

I. You are 18 years of age or older, or the age stipulated in applicable laws and jurisdiction in your country and you are eligible to enter into a binding legal agreement with SA Sports.

II. You are in a country where bets on the Service are legal (if in doubt, request legal support). It is your responsibility to ensure that your use of the Service is legal.

III. You are not a resident of the following countries:

(i) Angola, Australia, Belgium, Cambodia, Czech Republic, Democratic People's Republic of Korea (DPRK), Denmark, Ecuador, French Republic and its territories, Germany, Guadeloupe, Guyana, Hong Kong, India, Indonesia, Israel, Iran, Iraq, Ireland, Italy, Italy, Kuwait, Lao People's Democratic Republic, Reunion Island, Martinique, Myanmar, Netherlands (including Curacao and other countries and territories that are part of the Kingdom of the Netherlands), Nicaragua, Norway, Pakistan, Panama, Papua New Guinea, Philippines, Poland, Portugal, Saudi Arabia, Singapore, Slovenia, Spain, Sudan, Syria, Thailand, Turkey, Uganda, United Arab Emirates, United Kingdom, United States of America and its territories, Yemen.

(ii) And any other country that can prohibit the offer of online betting to its residents or anyone who is in the same country.

IV. By making a deposit on the SA Sports Site, you acknowledge that you are authorized to do so, i.e. that you are the authorized user of the debit/credit card or any other means of payment used.

V. By using our Services and/or making bets, Client will not be placed in a real or potential situation and/or considered a conflict of interest in any way.

VI. Never stopped paying and/or tried not to pay a debt related to a bet.

VII. Acts solely on his/hers own account, as a natural person, not on behalf to third parties or for commercial purposes.

VIII. By making bets you are aware that you may lose part or all of the money deposited with us in accordance with these Terms, and that you are fully responsible for that loss and SA Sports is not liable for your losses. Similarly, refunds will not be accepted under any circumstances.

IX. Client shall use the Service solely for betting purposes and shall not manipulate any market and/or element of this Service to adversely affect the integrity of the Service and/or the integrity of SA Sports.

X. When placing bets on SA Sport, you may not use any information acquired as a result of a breach of the legislation in force in the country where you are at the time of placing the bet.

XI. The client will make all payments in good faith and will not attempt to cancel a payment made, nor will act in such a way as to have such payment cancelled by third parties in order to default on legally incurred debts.

XII. As a general rule, the Client must always act in good faith in relation to the use of the Service and in relation to all bets placed through SA Sports.

2. SA Sports Registration

By using the Service, the Client agrees that:

2.1. In order to protect the integrity of the Service and for other operational reasons, we reserve the right to refuse a registration request from any person without any obligation to provide a specific reason.

2.2. Before using the Service, you must complete the registration form and read and accept these Terms. All entered data must be valid, under penalty of your betting account being immediately terminated if this happens. All winnings obtained through incomplete or false information will be confiscated and not returned to the Client under any circumstances.

2.3. In order to start betting on the Service, we require data validation, which includes the validation of some internal mechanisms. The client may have to provide a valid proof of identification and any other document that may be deemed necessary.

2.4. Valid ID vouchers include, but are not limited to, the photo ID (passport copy, driver's license or national ID card) and receipt for payment of a current expense that has at least the name and home address, such as proof of address. We reserve the right to suspend accounts, including bets, until we receive the necessary information. This includes winnings and any pending withdrawal requests. This procedure is a regulatory requirement and is carried out in accordance with applicable betting rules and legal anti-money laundering requirements.

2.5. You may only add funds to your SA Sports account using the payment methods set out in the payment section of our Site. No reload and/or postpaid credit will be admitted to betting accounts at any time.

2.6. Client must provide complete and accurate information about him/herself, including valid first name, surname, home address and email address, and update this information in the future to keep it complete and accurate. It is the client's responsibility to keep the contact details updated in his/hers' account. If he/she does not, he/she may not receive important notifications regarding the Account and our information, including any changes we make on these Terms. Failure to update the information can also lead to situations where earnings may not be processed properly. SA Sports is not responsible for incorrect information and will not refund these amounts in any situation. It is the Client's responsibility to contact your bank and/or payment services company for information about cash outs.

2.7. SA Sports identifies and communicates with clients through their registered email addresses. It is the Client's responsibility to maintain an active and unique email address, providing us with their correct email address and notifying BetNacional of any changes to their email address. Each Client is solely responsible for maintaining the security of their Registered Email Address, to avoid use by third parties.

2.8. SA Sports is not responsible for any damages, losses considered and/or allegedly considered as a result of communications between SA Sports and the Client through the Registered Email Address. Any Client who does not have an email address through which he or she can be contacted by SA Sports will have his/her account suspended until he/she provides us with such address. We will immediately terminate your Account by sending a written notice if they intentionally provide false and/or incorrect personal information. We may also take legal action against them for doing so under certain circumstances and/or contacting the relevant authorities who may also take action against them. Any pending cash out requests will be immediately cancelled and lost to meet international anti-money laundering standards.

2.9. The Client is entitled to only one SA Sports' s Account. Accounts will be immediately suspended and/or deleted at SA Sports' s discretion if we discover that you have multiple accounts registered on our Service. This includes the use of

representatives, relatives, associates, affiliates, related parties, related persons and/or third parties operating on your behalf. To ensure financial eligibility and to confirm your identity, we may use any external information provider that we believe is necessary.

2.10. The Client must ensure the confidentiality of his/her password for the Service. Since that the requested account information has been provided correctly, we have the right to assume that bets, deposits and withdrawals have been made by the Client. We advise you to regularly exchange passwords and never reveal them to anyone. Passwords must be at least eight characters long and include at least one letter, one number, and one special character. It is the Client's responsibility to protect your password. Otherwise, they take all risks and expenses. They must disconnect each time they leave the Service.

2.11. Client must notify us if your registered email address has been hacked and we may ask you to provide us with additional information/documents to confirm your identity. We will immediately suspend your account as soon as we become aware of such incident. However, they are responsible for all activities on your Account, including third party access, regardless of whether your access has been authorized by them or not. Client may not, at any time, transmit any content or information about the Service to another Client or any other external entity by means of screenshot (or similar method).

2.12. Upon registering, you will have only "Reais" available as currency to use in your Account. This will be the currency of deposits, withdrawals and bets placed by you on the Service as set out in these Terms.

2.13. Upon receiving your registration, we may contact you to request additional information and/or documents to comply with our legal and regulatory obligations. We have the authority to suspend or restrict your account in accordance with our criteria until such checks have been completed satisfactorily.

2.14. As part of the registration process, we may provide client information to authorized credit reference agencies in order to confirm your identity and payment data. The client agrees to the processing of this information in the context of its registration.

3. Restricted use

3.1. You may not use the Service:

I. If you are under the age of 18 (or the age of majority stipulated by applicable laws and jurisdiction);

II. To collect user names, email addresses and/or other information from other Clients through any method (e.g., sending spam, other types of unsolicited emails, or framing, or creating an unauthorized link to the Service);

III. Discontinue and/or unduly affect the activities of other Clients and/or the operation of the Service in general;

IV. To promote unsolicited commercial advertising, affiliate links and/or other forms of solicitation, which may be removed from the Service without notice;

V. In such a way that, in our reasonable opinion, an attempt may be deemed to: (i) mislead the Service and/or another Client using the Service; or (ii) act in collusion with any other Client who uses the Service to gain undue advantage;

VI. To affect our odds and/or violate any of our intellectual property rights; or

VII. For any type of illegal activity.

3.2. Client may not sell or transfer your account to third parties or acquire a third-party player's account. If this happens, SA Sports will terminate the Client's account by suspending all funds present in the player's account balance.

3.3. The Client may not in any way transfer funds to other players.

3.4. We may immediately cancel a Client's account by sending a written notice if client uses the Service for unauthorized purposes. We may also take legal action against them if they do so under certain circumstances.

3.5. The Client is not authorized to use any type of "bots", robots and/or programmed devices to participate in the games for the purpose of interrupting the Service and/or committing fraud.

4. Privacy Policy

4.1. Any information you provide to us will be protected and processed in strict compliance with these Terms and our Privacy Policy.

4.2. Client confirms and agrees that we may collect and use your personal data to enable you to access and use the Site and to participate in the Games.

4.3. We will not disclose the identity of any person making bets using our Service, unless the information is legally required by the competent authorities, such as regulators, the police (e.g. to investigate fraud, money laundering and/or sports

integrity issues), financial entities such as banks and/or payment providers and/or as may not be permitted in accordance with the Privacy Policy.

4.4. When the Client registers, their information is stored in our database. By accepting these Terms, they accept the transfer of your personal data for the purpose of providing the Service subject to this agreement, as detailed in our Privacy Policy.

5. The client's account

5.1. We accept accounts in "Reais". All balances and all account transactions appear in the currency selected at the time of opening the original account. No credit will be granted for your use of the Service.

5.2 We may close and/or suspend an Account and return any amounts deposited if you are not, and/or if there is reasonable doubt that you are not complying with the SA Sports Terms and Conditions, to ensure the integrity, fairness of the Service, and/or if we have other reasonable grounds to do so. We may not always notify the client in advance. In the event that an Account has to be terminated for any reason and the remaining funds in the account are insufficient to cover the fees associated with the return of money by bank transfer to the Client, the money will be forfeited.

5.3. We may cancel and/or confiscate the funds available in your account and/or refuse to settle a redemption in the event of direct and/or indirectly: (i) the terms have been violated; and/or (ii) other unauthorized activities occurred related to a betting event and/or the operation of an account (such as, but not limited to, violation of the law and/or other regulations, violation of third party rights and fraud).

5.4. Inactive accounts will be inactive quarterly in accordance with the terms set forth in the Privacy Policy.

5.5. SA Sports may suspend and/or cancel Client account's participation on the services and/or cancel and/or confiscate the funds available in your account if you are found to be suspected or guilty of fraud and/or if we determine that they have used and/or served a system (including machines, robots, computers, software or any other automated system) designed to void, or that is capable of undoing our applications and/or software.

5.6. We reserve the right to suspend and/or cancel an Account without notice, whether or not to return the funds present in the Client's balance depending on the reason for the suspension/cancellation.

5.7. We reserve the right to refuse, restrict, cancel and/or limit any bet for any reason, including any bet we consider to have been made fraudulently, in violation of our betting limits and/or the regulations of our system.

5.8. If we close and/or suspend Client's account due to violation of our rules, we may cancel and/or void any of your bets.

5.9. If any amount is incorrectly credited to the Client's Account, it will remain the property of SA Sports. In the presence of an error, we will notify the Client, and the amount in question will be withdrawn from the respective Account.

5.10. If for any reason the Client's Account does not have sufficient balance to support this deduction, the Client will be in debt for this amount until new deposits are made to the SA Sports' s account.

5.11. Clients have the right to close their SA Sport's account. This option is available at the client's login.

5.12. Clients can set limits on the amount they can bet and lose. This request can be made in the "Settings" section of the SA Sports's account. Implementation and increased limits will be processed immediately; however, any request to remove and/or reduce limits will be made after a period of 07 (seven) business days after Client's request.

5.13. If, at any time, you believe that third parties are aware of your user, password and/or access code, you must change them immediately through the Site. If you forget part or all of your combination, please contact us.

5.14. The account will be inactive if you do not log in and/or log out of your Account, or betting activity, for 12 (twelve) consecutive months or more.

6. Personal data

6.1 SA Sports is processing personal data in accordance with European Data Protection Regulation 2016/679 (General Data Protection Regulation) and the Council of 27 April 2016, as well as Federal Law No. 13,709 of 14 August 2018 (Personal Data Protection Act).

6.2 SA Sports will process only your personal data for the purposes for which it was collected, in particular to provide an online betting service. This information includes your name, social security number, address, date of birth, email address, and phone number. Subject to clause 6.3 below, your information will be viewed or used only by those who need to access your data to provide a service.

6.3. We may be required by law or legal process to disclose your personal information. We may also disclose information about you if we believe disclosure is necessary for the public interest.

6.4. The client has the right to access their data and request that they be changed or deleted. If you wish, you can edit the data on your login, request by email contato@betesporte.com or by CHAT that is available on the site.

7. Deposit funds

7.1. You may deposit funds into your Account through any of the methods defined on our Site. All deposits must be made in the same currency as the Client's Account, and any deposit made in another currency will be converted to the daily exchange rate obtained in <http://www.oanda.com>, or at the exchange rate valid in our bank. After this conversion, the deposit will be made to the Client's Account.

7.2. Fees may be applied to deposits and withdrawals from the Clients. For more information visit the payments area of SA Sport's Site.

7.3. Any deposit made to an account in which no bet is placed three times is subject, at the company's discretion, to a 3% processing fee and other applicable withdrawal fees. Please be informed that we reserve the right to charge fees and/or a fee if there is irregular behavior in the transactions. This fee will be set by SA Sports and the user will be informed of the decision made. We also reserve the right to reject withdrawals if the minimum bet limit is not fulfilled. You are responsible for the bank fees you may have to pay to deposit funds in our service.

7.4. SA Sports is not a financial institution and uses external electronic payment processors to process credit and debit card deposits, which are not processed directly by us. If they deposit funds by credit and/or debit card, their Account will only be credited if we receive approval and an authorization code from the institution issuing the payment. If the institution issuing the Client's card does not provide such authorization, your Account will not be credited with these funds.

7.5. Client's funds are deposited and stored in the respective Account, based on the Client's currency. SA Sports keeps players' money in an account that is legally separate from SA Sport's own funds.

7.6. We are not a financial institution and the Client is not entitled to any interest on the balances of expired accounts.

7.7. The Client acknowledges that he/she will receive by e-mail the confirmation of the deposit containing all payment details.

7.8. Refund and cancellation policies do not apply. For more explanations, please contact our Client Service Department at contato@betesporte.com .

7.9. Funds from illicit means cannot be deposited with us and, if this happens, SA Sports will use all legal means to protect our good name.

7.10. The client may only deposit funds into his/her account for the sole and specific purpose of using them to place his/hers bets on the Site. We have the right to suspend or terminate your account if we consider or have reason to believe that the client is depositing funds without any intention of making bets. In such circumstances, we may still report this situation to the responsible authorities.

7.11. In the case of payment methods requiring a specific account holder, the client should only deposit funds into his/hers betting account from a source of which he/she is appointed as the holder. In cases where SA Sports identifies that the holder specified in the account differs from the data recorded with SA Sports, we reserve the right to treat any deposit made to the betting account in question as invalid (and any winning originating from such deposit as void).

7.12. No credit will be offered by any of SA Sports' s employees, and all bets must be funded by sufficient funds in the client's account. SA Sports reserves the right to void any bets that may have been mistakenly accepted at a time when there were not enough funds in the account in question to cover the amount of the bet. In the event that funds are credited to a client's account in error, the client must inform SA Sports immediately. SA Sports will recover such funds through account-setting.

7.13. Only the use of our currency exchange service is permitted for the purpose of betting through the Site. The use of this service is not permitted for purposes other than authorized purposes (including monetary hedging, speculative trading or any other type of foreign exchange trade). If SA Sports considers that the Site is being used for reasons other than the authorized purpose, it shall have the right to terminate or suspend your account and the client shall assume responsibility for any and all resulting claims; and indemnify SA Sports for such claims upon request. In addition, SA Sports shall have the right to withhold and/or maintain any amounts earned or received that are resulting from or linked to its "unauthorized" use of the Site, including prohibited activities.

8. Withdrawals of funds

8.1. The Client may withdraw part or all of the balance of his/hers Account, within the transaction limits provided for in the SA Sport's Site. Fees may be applied, as shown in clause 7.2.

8.2. All payments must be made in the currency of the Client's Account, unless otherwise stipulated.

8.3. We reserve the right to request documentation to verify identity before granting any client's account withdrawals. We also reserve all rights to request this documentation at any time during the Client's relationship with us.

8.4. All withdrawals must be made by the same original means of payment (debit or credit card, bank account, electronic wallet and/or online payment method) used to make the payment to the Client's SA Sports account. We may, at our discretion, allow the Client to withdraw by a payment method from which his/hers original deposit has not originated. This will always be subject to additional security controls and SA Sports may request new documents and/or update existing documents.

8.5. If you wish to withdraw funds, but your account is inaccessible, inactive, blocked or closed, please contact our Client Service Department at the contato@betesporte.com.

8.6. The Client acknowledges that he/she will receive an email with confirmation after the payment has been made containing all payment details.

9. Transaction and payment processors

9.1. The Client is fully responsible for the payment of all amounts due. They shall make all payments in good faith and never attempt to cancel, postpone and/or amend a payment made and never act in such a way as to cause such payment to be cancelled by third parties to avoid a legitimately incurred debt.

9.2. The Client shall reimburse us for any retroactive charge and/or reversal of payment that he/she makes, and any loss suffered by SA Sports as a result. We also reserve the right to impose an administrative fee of €75 (or an equivalent amount) for any retroactive charge, refusal and/or reversal of payment that the Client makes.

9.3. We reserve the right to use external electronic payment processors and/or commercial banks to process payments made by the Client, who agrees to commit to the respective terms and conditions of such entity, since that they are communicated and that such terms do not conflict with these terms.

9.4. All transactions carried out on our Site will be monitored to prevent money laundering and/or terrorist financing activities. Suspicious transactions will be reported to the competent authorities, depending on the jurisdiction governing the transaction.

9.5. SA Sports may suspend, block and/or terminate an Account and withhold funds if it receives a request in this regard in accordance with the Anti-Money Laundering Act.

9.6. SA Sports's obligations with regard to legislation on responsible game and the fight against money laundering prevail over commercial conditions.

10. Responsible Game

10.1. SA Sports offers a procedure through which the Client can self-exclude his/her account. This exclusion will be offered for all games made available and in all means by which SA Sports provides its services. Exclusion can only be set: at the request of the player or SA Sports if there are sufficient reasons to suggest that the client may have a gambling problem.

10.2. The Client may, at his/hers discretion, choose to limit his/hers ability to access your Account (login) for an indefinite period of time, during which the Account will not be accessible again.

10.3. The Client may, at his/hers discretion, choose to limit the amount he/she can bet and choose to limit the amount he/she may lose during a given period.

10.4. All limitations mentioned above are administered and initiated by Customer Service, via contato@betesporte.com email or CHAT available on the Site.

10.5. Any exclusion implemented may only be removed after the end of the defined period or at client's request.

10.6. If the Client wishes to reduce a limit and/or increase an exclusion, they will only enter into force after a minimum period of forty-eight (48) hours after notification to Client Service.

11. Exceptional errors and circumstances

11.1. In case of error and/or anomaly in our system or in our processes, all bets will be void. The Client has an obligation to inform us immediately as soon as you notice any error in the Service. In the event of communication and/or system errors, bugs, virus related to the Service and/or payments made to Client as a result of a defect and/or interruption of the Service, we will not be liable to you or third parties for costs, expenses, losses and/or direct and/or indirect claims resulting from such errors, and we

reserve the right to void all games/bets in question and take any other action to correct such errors.

11.2. In the event of an anomaly in the casino system and/or disconnection problems, all bets will be void. In the event of such error and/or any system failure, game error resulting in error in the calculation of probabilities, charges, fees, bonuses and/or payment, in any monetary exchange as applicable, in the event of another anomaly, we reserve the right to void any bet that has been affected by such error and to withdraw any amount from the Client's Account related to the bets in question.

11.3. We strive to ensure that we do not make mistakes by publishing probabilities. If, however, as a result of human error and/or system problems, a bet is accepted with a materially different probability from those available on the market at the time the bet was placed, and/or with a clearly incorrect probability if the event occurred at the same time the bet was placed, we reserve the right to cancel and/or void this bet, cancel and/or void a bet placed after the start of an event and refund the client.

11.4. We have the right to recover from client any excess amount paid, and to adjust their Account to correct any error. An example of this type of error may be an incorrect price, and/or if we enter the result of an event incorrectly. If there are not enough funds in the client's account, we may require them to pay us the amount due in relation to any wrong bets. Similarly, we reserve the right to cancel, reduce and/or delete any pending play, whether or not made with the funds resulting from the error.

11.5. SA Sports has the right to limit, cancel and refuse bets in the event that they are considered fraudulent and/or if it considers that the player's betting pattern occurs in such a way as to allow abuse of the system.

11.6. The Company shall not be liable for any inactivity, disruption of servers, time delays and/or any technical and/or political disruption to gambling activity. Refunds may be made solely at the discretion of the administration.

11.7. The Company accepts no liability for losses and/or damages deemed to result, even if allegedly, from the site or its content, or related to it, including, but not limited to, delays and/or interruptions in operation, transmission, loss, data corruption, electrical failure, failure to communicate, misuse of the site, failure of its content by any person, errors and/or omissions in the content.

12. General Rules

12.1. In the event of a contradiction between a specific pattern of a sport and a general standard, the general standard does not apply. The winner of an event will be determined on the qualifying date. We do not recognize contested and/or void decisions

for betting purposes. The outcome of a suspended event after the start of the competition will be decided according to the betting rules specified by us for this sport.

12.2. All results submitted will be final after 72 hours and no claim will be accepted after this period. Within 72 hours of the publication of the results, the company will only zero/correct the results if there is human error, system error or errors of the source of responsibility that discloses the results.

12.3. Minimum and maximum betting amounts for all sporting events will be determined by us and are subject to change without prior written notice. We also reserve the right to adjust individual account limits. The minimum bet per bet is R\$ 2.00 (two reais), and the maximum potential win that a bet can return is R\$ 10,000,000.00 (ten million reais).

12.4. The Client is solely responsible for the transactions of his/hers SA Sports Account. You must check that your bets contain errors before submitting them. When a transaction is completed, it can never be changed. We are not responsible for lost and/or duplicate bets placed by the Client, and do not consider requests for discrepancy because a bet is doubled. After each session, Clients can review their transactions in the "Financial Statement" section of the Site to ensure that all bets requested have been accepted by SA Sports.

12.5. SA Sports will only guarantee the payment of winning bets made and accepted by our system. SA Sports will never pay prizes in relation to bets placed and not accepted by our system.

12.6. The Client acknowledges and accepts that all SA Sports events and markets are translated from English. For the purpose of validating your bet, we advise you to always validate the market of your bet in English. The client undertakes to place a bet, to validate its rules in English, in all circumstances, and to accept that SA Sports is not responsible for any discrepancy in the translation.

12.7. In the event of a bet being valid on any competitor named in a special Yes/No Bet, the competitor must enter and compete in the event.

12.8. If the event does not take place on the scheduled date disclosed by the competent body, no bets for this event will be considered valid. If an event is published by us with an incorrect date, all bets stand for the date disclosed by the competent body.

12.9. SA Sports reserves the right to remove events, markets and any other product from the Site and to restrict any player's access to the casino without notice.

12.10. In all future bets (e.g. total wins on the occasion, winner of the "Brasileirão", Winner of the Champions League, etc.), the winner determined by the competent body

will also be declared the winner for betting purposes, unless the minimum number of games required for the future bet to be valid has not been reached.

12.11. If there is a discrepancy between the English version of the team names and/or the betting descriptions and the version in any other language, the English version will be deemed correct. The ranking of bets and disputes will be agreed based on the English version of the team names and the descriptions of the bets.

12.12. Bets will not stand if there are not enough funds in your account. In the event of a conflict, the client and SA Sports agree that the records of our database will be the final authority in these matters.

13. Communications and notifications

13.1. All communications and notices provided by the Client for us, in accordance with these Terms, shall be sent to contato@betesporte.com .

13.2. Unless otherwise specified in these Terms, all communications and notices we must give to them in accordance with these Terms will be posted on the Site and/or sent to the Email Address Registered on our system to the relevant Client. The method of communication is at our sole discretion.

13.3. All communications and notices to be sent pursuant to these Terms, by the Client or us, must be made writing in Portuguese and must be sent and received by the Registered Email Address provided on Client's Account.

14. Problems beyond our control

14.1. We cannot be held responsible for any failure and/or delay in the provision of the Service due to a force-greater event, which may reasonably be considered to be outside our control, even though we take reasonable preventive measures, such as: fortuitous case, trade union and/or professional dispute; power failure, act, failure and/or omission of any government and/or authority; obstruction and/or failure of telecommunications services; or any other delay and/or failure caused by third parties, and we are not responsible for any loss and/or resulting damage that client may suffer.

15. Responsibility

15.1. To the extent permitted by applicable law, we will not compensate the Client for any reasonably foreseeable (direct and/or indirect) loss and/or damage you may suffer if we do not comply with our obligations under these conditions. Any duty imposed by law (including if we cause death and/or personal injury due to our negligence), in this case, we will not be liable to the client, if this failure is attributed:

(i) to his/hers own failure;

(ii) third parties not related to our exercise of these terms (e.g., problems due to the performance, congestion and connectivity of the communications network and/or the performance of your computer equipment); or

(iii) to any event that neither our suppliers may have foreseen or anticipated, even if we have taken reasonable care, since this service is intended only for consumers, we are not responsible for commercial losses of any kind.

15.2. If we are responsible for any event under these terms, our total aggregate liability to them under and/or in connection with these terms shall not exceed the amount of bets placed by the client through his/hers account in relation to the relevant bet and/or product that originated the relevant liability, or € 500 in the aggregate (or equivalent in another currency), whatever the smallest.

15.3. We strongly recommend that the client be careful when verifying the suitability and compatibility of the service with their own computer equipment before use and take reasonable precautions to protect against malicious programs and/or devices, including the installation of antivirus software.

16. Bets placed by minors

16.1. If we suspect that the Client is and/or if we are notified that the Client is under 18 years of age, or that the Client were under 18 years of age (or under the age stipulated in the laws of the relevant jurisdiction) when making bets through SA Sports, your Account will be suspended to prevent you from making more bets and/or for withdrawals from your Account. We will then investigate the matter, including verifying whether the Client has bet as an agent for, and/or on behalf of, a person under the age of 18 (or a minor stipulated in the laws of the relevant jurisdiction).

16.2. If the Client is currently under 18 years of age; if you were under 18 years of age and/or less than the age of majority applicable at the relevant time; or has bet as an agent for, and/or at the request of a person under 18 years of age and/or less than most, the following applies:

(i) All winnings currently credited, and/or that must be credited to the Client's Account, will be withheld;

(ii) All winnings made on bets placed through the Service while the Client was a minor must be paid upon request (if the Client does not comply with this provision, we will seek to recover all costs associated with the recovery of such amounts); or

(iii) All amounts deposited in the Client's SA Sports Account that are not earned will be returned to the Client.

16.3. This Condition also applies if they are over 18 years of age but are making bets in a jurisdiction that specifies an age over 18 years to place legal bets, and if they are below the legal minimum age in that jurisdiction.

16.4. If we suspect that the Client is violating the provisions of Clause 16 and/or attempting to apply them for unlawful purposes, we reserve the right to take the necessary steps to investigate the matter, including informing the competent authorities.

17. Fraud

17.1. We will seek criminal and contractual penalties against any Client involved in fraud, dishonesty and/or criminal acts. We will deny payment to any client if we suspect one of these cases. You must indemnify us and you must be required to pay us, upon request, all costs, charges and/or losses incurred and/or borne by us (including any kind of loss, loss of profit, commercial loss and loss of reputation, direct, indirect and/or consequential), directly and/or indirectly resulting from fraud, dishonesty and/or criminal act of the Client.

18. Intellectual Property

18.1. We trade as BetEsporte. Any unauthorized use of our trademark and logo may result in legal action against the Client. The Uniform Resource Locator (URL) WWW.BETESPORTE.COM is our property and unauthorized use of the URL is not permitted on another website and/or digital platform without our prior written permission. We are the sole owners of the rights and relating to the Service, our technology, software and commercial systems (the "Systems"), as well as our probabilities.

18.2. The Client may not use his/her personal profile to gain business advantages (such as selling his/hers status update to an advertiser); and when you select a username for your account, we reserve the right to remove and/or claim it if we deem it appropriate.

18.3. The Client may not use our URL, trademarks, trade names and/or commercial identification, logos (the "Trademark") and/or our odds with any product and/or service other than ours, in a manner that may cause confusion between Clients and/or the public in any way that may denigrate us.

18.4. Except as expressly provided in these Terms, we and our licensees do not grant you any right, license, title and/or interest, explicit and/or implied, in the Systems and Trademarks and all rights, licenses, titles and interests specifically retained by us and our licensees.

18.5. The Client agrees not to use any automatic and/or manual device to monitor and/or copy websites and/or content within the Service. Any unauthorized use and/or reproduction may result in legal action against the Client.

19. The Client's License

19.1. Subject to these Terms and Client's compliance, we grant them a non-exclusive, limited, non-transferable, non-sublicensable license to access and use the Service solely for personal and non-commercial purposes. Our Client's license terminates if our agreement under these terms is terminated.

19.2. Except in relation to Client's own content, they may not, under any circumstances, modify, publish, transmit, transfer, sell, reproduce, upload, distribute, perform, display, create derivative works and/or otherwise exploit the Service and/or any portion of its content and/or the software contained therein, except as expressly permitted in these Terms and/or otherwise on the Site. No information and/or content about the Service, and/or made available to them under the Service, may be modified and/or altered, merging with other data, publication in any format.

19.3. Any non-compliance by the Client in relation to this Clause may also be considered an infringement of our intellectual property and/or intellectual property of third parties, and other property rights that may subject the Client to civil liability and/or legal action.

20. Your conduct and safety

20.1. For the protection of all Clients, the publication of any content of the Service, as well as conduct related to the Service, which are in any way illegal, inappropriate and/or undesirable, are strictly prohibited - is Prohibited Conduct. If you conduct prohibited behavior, and/or if we determine, in our sole discretion, that you have behaved, your SA Sport's account and/or your access to and/or use of the service may be immediately suspended without notice.

20.2. Legal actions may be taken against the Client by another Client and/or third parties, law enforcement authorities and/or us, related to the fact that the Client has prohibited behavior.

20.3. Prohibited behavior includes, that is, access to the use of the Service to:

(i) promote and/or share information that customer knows is false, misleading or illegal;

(ii) perform any illegal and/or illegal activity, such as, without all, any activity that facilitates and/or promotes any criminal activity and/or project that prohibits instructional information about the manufacture and/or purchase of weapons, which

violates the privacy and/or other rights of another Client and/or third parties, which disseminate computer viruses;

(iii) harm minors in any way;

(iv) transmit and/or make available any content that is unlawful, harmful, threatening, abusive, devious, defamatory, gross, obscene, unworthy, violent, hateful, racially or ethnically offensive and/or offensive;

(v) transmit and/or make available content that client does not have the right to make available under any law and/or contractual and/or fiduciary relationship including, without limitation, any content that infringes the copyright, trademark and/or other physical and/or intellectual property rights of third parties;

(vi) transmit and/or make available any content and/or material that contains any software viruses and/or other computer and/or programming code (including HTML) designed to interrupt, destroy and/or alter the functionality of the Service, its presentation, and/or any other computer site, software and/or hardware;

(vii) interfere with, disrupt and/or reverse engineer the Service in any way, including, without limitation, intercepting, emulate and/or redirecting the communication protocols used by us, creating and/or using Cheats, mods and/or hacks and/or any other software designed to modify the Service and/or use any software that intercepts and/or collects information from and/or through the Service;

(viii) collect and/or index any information from the Service through any robot, spider and/or other automated mechanism;

(ix) participate in any activity and/or action that, in our absolute and total discretion, makes and/or can cause a Client to be defrauded and/or harmed;

(x) transmit and/or provide any unsolicited and/or unauthorized advertising and/or sending of messages, such as, but not limited to, unsolicited emails, instant messages, spim, spam, chains, pyramid schemes and/or other forms of solicitation;

(xi) create accounts on SA Sports by automatic means and/or under false and/or fraudulent pretenses;

(xii) pretend to be another Client and/or third party, or

(xiii) any other act and/or thing that we consider reasonably contrary to our business principles.

20.4. The previous list of Prohibited Behaviors is not exhaustive and may be modified by us from time to time. If you notice misuse of the Service by another Client and/or anyone else, please contact us through the "Contact" section of the Site. We reserve the right to investigate and take all measures that we deem appropriate and/or necessary in the circumstances, including, but not to be excluded, client's publications of the Service and/or cancel your Account, and take action against Clients and/or third parties who, directly and/or indirectly.

21. Links to other sites

21.1. The Service may include hyperlinks to external websites that are not maintained by us and/or that are related to us and over which we have no control. Hyperlinks to such sites are provided solely for the convenience of Clients and are in no way investigated and/or monitored, nor the accuracy and completeness of their content. Hyperlinks to these Sites do not imply any recommendation from us and/or any affiliation with the linked Sites and/or their content and/or owners. We have no control over its availability and/or accuracy, integrity, accessibility and/or utility, as well as access to these sites.

22. Complaints

22.1. Any Client of the Service who has questions and/or complaints should contact our Client Support Department at contato@betesporte.com through their Registered e-mail.

22.2. If a Client is not satisfied with how the bet was paid, they must provide details about their complaint to our Client Support Department by sending an email to contato@betesporte.com.

22.3. We will make every reasonable effort to answer questions of this nature within a few days (and in any case, we intend to answer all such questions within 15 days of their communication).

22.4. Disputes must be submitted within three (3) days from the closing date of the bet in question. No complaints will be reviewed after this period. The Client is solely responsible for bets placed on their SA Sports betting account.

22.5. If there is a dispute between us and the Client, our Client Service Department will try to reach a friendly solution. If our Client Support Department is unable to reach a client-friendly solution, the matter will be submitted to our management in accordance with our Complaint Procedure (available on request).

22.6. The Client has the right to submit a complaint by e-mail to contato@betesporte.com and/or through the Department of Judicial Affairs of the

Governor General of Curacao, if all efforts have not been sufficient to resolve a dispute to the Customer's satisfaction.

23. Cessation

23.1. If any of the provisions of these Terms is deemed by any competent authority to be unenforceable and/or invalid, the relevant provision shall be amended to allow its execution in accordance with the intent of the original text to the fullest extent permitted by applicable law. The validity and enforceability of the remaining provisions of these Terms will not be affected.

24. Violation of these Terms

24.1. Without limiting our other features, we may suspend and/or terminate Client's Account and refuse to continue to provide the Service to them in any event without notifying them in advance if, in our reasonable opinion, they violate any material term of these terms. Notice of such action shall, however, be promptly communicated to the Client.

25. Applicable law and jurisdiction

25.1. The laws of Curacao govern the Services and the use of any other jurisdiction is not admissible.

26. General Provisions

26.1. These Terms shall apply as long as you access and/or use the Service, and/or are a SA Sport's Client. These Terms survive the termination of your SA Sports Account for any reason.

26.2. No waiver by us, whether through our conduct and/or otherwise, of an effective and/or threatened breach of the Client in connection with any term and/or condition of these Terms shall be effective and/or binding on us, unless it is made in writing and duly signed by our administration and, except as otherwise provided in the written waiver, it will be limited to the specific violation waived. Our failure to enforce, at any time, any term and/or condition of these Terms shall not be deemed to be a waiver of such provision or the right we have to enforce such provision at any time.

26.3. The division of these Terms into paragraphs and subparagraphs, and their insertion is intended solely for reference convenience and shall not affect or be used in the drafting and/or interpretation of these Terms.

26.4. The terms "these Terms", "of them", "under" and similar phrases refer to these Terms and not to any specific paragraph and/or subparagraph, nor to any other part thereof, and include any additional agreement to these Terms. Unless the object and/or context are inconsistent, the references made herein to paragraphs and subparagraphs refer to paragraphs and subparagraphs of these Terms.

26.5. Words in the singular include the plural and vice versa, male words include the female gender and vice versa, and words that include people also include individuals, partnerships, associations, consortia, unincorporated organizations and companies.

26.6 From now on, by accessing and/or using the Service, the Client confirms that he/she have read, understood and accepted each paragraph of these Terms. As a result, the Client irrevocably waives any future discussion, claim, requirement and/or procedure that is contrary to all that is contained in these Terms.

26.7. These Terms and Conditions may be published in multiple languages, reflecting the same principles, for informational purposes and to help players. If there is a discrepancy between the Portuguese version of these rules and the version in any other language, the Portuguese version is considered correct.

26.8. These Terms constitute the entire agreement between us and the Client and is related to your access to and use of the Service, and supersede all other prior agreements and communications, in writing or orally, with respect to your subject matter.

27. Betting rules

27.1. The sports betting product is operated by SA Sports Group America N.V., a limited liability company registered in Curacao, under number 10692, based at Abraham de Veestraat 9, P.O.BOX 3421, Curaçao. SA Sports is licensed in Curacao through ___ under the game license number__.

27.2. Any dispute regarding the sports betting product must be sent by e-mail to: contato@betesporte.com .

27.3. To see the full betting rules, **click here**.